



Commercial Services
UK's #1 Drainage & Emergency Plumbing Company

UK's #1 Drainage & Emergency Plumbing Company

At Drain Doctor, you receive the friendly, personalised service you'd expect from a local company along with the professionalism and efficiency of a national brand.

We pride ourselves on our people and their wealth of experience. With highly skilled drainage engineers located all over the UK, we can have a team of professionals with you in no time at all. Dedicated to delivering the best possible service, our engineers ensure that we deliver the most effective and least disruptive solutions, tailored to individual's requirements.

110 TECHNICIANS • **100** RESPONSE VEHICLES • **65** LOCATIONS



24/7, 365 DAY SERVICE



PROFESSIONAL ENGINEERS



FAIR & ETHICAL PRICING



PREMIUM SECURITY

Expertise and Experience

With over 25 years' experience and 65 locations nationwide, you can rely on Drain Doctor to deliver the highest standard of drainage and plumbing work.

We understand that finding a reliable, expert plumber and drainage engineer can be tough. At Drain Doctor, we have become a trusted partner for homeowners and businesses alike. No matter how big or small the problem, we provide all the information you need along with impartial, expert advice to help you make important decisions about repairs, installations, upgrades and emergencies.

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Drain Doctor

CE20 YPR

Drain
Drainage

Ground
Retriever

Boots
midnight
pharmacy



Commercial Drainage

We provide local, professional commercial drainage solutions.

With local Drain Doctor engineers on hand 24/7, 365 days of the year, our commercial clients can rest assured that drain cleaning and unblocking help is always at hand. Drainage disasters are often preventable through the regular maintenance of commercial drains, pipework, toilets, washrooms and septic tanks. Our comprehensive commercial drainage services are available for all your drainage requirements including blocked drains, excavations and installations.

Commercial Drainage Services

Discover more about our trusted drainage services and if you have any queries simply reach out for friendly and expert advice from your local Drain Doctor team.



Drain Unblocking

A blocked drain in a commercial property is a considerable inconvenience and may lead to larger problems like bad smells, flooded washrooms and long term structural damage. We have professional drain cleaning equipment to free up drains from stubborn blockages. We are on call 24 hours a day; call now if you need help.



Toilet Unblocking

A slow draining sink or toilet is a sign of a bigger problem within a drainage system and should be addressed as soon as possible to prevent the problem worsening. Blocked toilets are also very unpleasant for visitors, employees or guests, so minimise disruption and give Drain Doctor a call.



Drain Repair

Drain repairs often involve more than removing a stubborn blockage, and therefore you should consult a trusted team to fix your drains quickly and professionally. We guarantee the quality of our drain repairs and offer a free full quote ahead of the work.





Urinal Maintenance

Keep the urinals in your property working efficiently with Drain Doctor. We help our commercial clients keep their toilets in working order, and deliver both a PPM service to prevent odours, leaks and maintain hygiene, as well as 24/7 emergency callout services.



Gully Maintenance

As part of our commercial drain cleaning, we provide a gully maintenance service. When water collates in a road gully rather than runs off, problems begin to occur such as foul smells, leaks and even water backup. We maintain drain gully locations, keeping them clear and working effectively.



Drain Survey

CCTV drainage surveys are an effective way to detect blockages and any other drainage disruption, as they are non-invasive and give our expert engineers all the insight they need to deliver the right solution for your drains. Using advanced drain cameras, we can investigate and pinpoint the problem with minimal disruption.



Grease Management

Commercial kitchens and any food preparation facility must utilise grease traps to help prevent the drainage and wastewater infrastructure from damage. Fats Oils and Grease (FOGs) are extremely troublesome if not handled correctly, but Drain Doctor are on hand to help commercial clients manage the disposal of FOGs properly.



Drainage Installations

We guarantee all of our drainage work and utilise our experience to complete work to a professional standard. We provide a free no-obligation quote to make sure our clients have oversight of the cost and work involved.



Septic Tanks & Treatment Plants

Our septic tank and sewage treatment and installation services make Drain Doctor the choice of many commercial clients. As septic tank experts, we design and install new systems, maintain existing ones, empty and clean tanks, and conduct CCTV surveys to identify any potential faults.



“Upfront fair and ethical pricing”

A modern commercial restroom featuring a long, curved vanity with multiple sinks and faucets. The vanity is supported by a dark wood cabinet. Above the vanity is a large mirror wall with vertical wooden slats. To the left, there are several white urinals mounted on a dark, textured wall. The ceiling has a large, curved, recessed light fixture. The floor is a light-colored, polished material. The overall design is clean and contemporary.

Commercial Plumbing

We provide local, professional commercial plumbing solutions.

Experiencing problems with pipework or plumbing is a real headache, especially if it escalates to a more significant issue such as flooding. Our commercial plumbing service has you covered for all eventualities, from leaking taps in office kitchens to the routine maintenance and repair of commercial bathrooms.

Commercial Plumbing Services

Discover more about our trusted plumbing services and if you have any queries simply reach out for friendly and expert advice from your local Drain Doctor team.



Plumbing Repairs

We conduct local plumbing repairs ranging from broken taps to burst pipes. With no call-out charge and 24/7 availability, commercial clients can have confidence that should they require plumbing repair assistance, Drain Doctor is just a phone call away.



Toilet Repairs

Working toilet facilities are a vital component for residential locations, hospitality and leisure facilities, offices and commercial properties. Our commercial plumbing service covers all toilet and urinal related repairs.



Tap Repairs

Leaking taps blocked sinks, and replacement valves are all part of the Drain Doctor commercial plumbing service. With support available around the clock, give us a call if you run into any trouble with your taps, and an engineer will respond quickly and visit the site to fix the problem.



Leaking Pipes

High water pressure can cause wear and tear to pipes, as can extreme temperature changes. Showers, toilets and sinks are all prime locations for leaking pipes, but no matter how large or small the job; commercial clients have our support every day of the year.







Commercial Bathroom Maintenance

A blocked shower drain, poor water pressure or a leaking shower head are just a few of the plumbing problems that can arise with showers. Our experienced team understand how frustrating a broken shower can be and will go above and beyond to make sure your shower is in top working order.



Leak Detection

Water leaks have the potential to cause significant damage and often go unnoticed for prolonged periods. We use innovative leak detection technology to help commercial clients accurately locate leaks. Our team then get to work fixing the leak and putting preventative measures in place to help avoid a repeat incident in the future.



Pressure Testing

Water pressure problems are troublesome, especially in facilities where there is a reliance on good pressure levels. As part of ongoing maintenance or as an urgent callout, Drain Doctor will test the water pressure, investigate any issue and resolve it.



Shower Repairs

Shower facilities require regular upkeep to ensure they remain fully functional, don't leak and are installed correctly. From taps to shower drain blockages, if you come across a problem and need a quick and effective fix, reach out to the commercial plumbing team at Drain Doctor.



Installation

Drain Doctor install major appliances, fixtures, pipework, drainage, waste pipes and complete other infrastructure work at commercial properties where the plumbing is often more complex, and downtime needs to be kept to an absolute minimum. Contact us for a professional and quality guaranteed installation service.



Water Mains Repairs

Major plumbing installations and repairs involving water mains require leading expertise and professional equipment. We understand how important it is to get the water back up and running as quickly as possible when a business experiences trouble with the water mains. Drain Doctor is just a phone call away and can provide an immediate response in times of crisis.



Commercial CCTV

We provide local, professional commercial CCTV drain inspections.

Drain Doctor provides commercial clients with CCTV drain inspection services, enabling the team to deliver a clear picture of everything going on underground with the drains, sewer network or septic tanks. Useful for identifying blockages, drain damage and defects quickly, CCTV drain inspections are also helpful in gathering information on subsidence, establishing drainage mapping and for pre-build and pre-purchase surveys.

Commercial CCTV Services

Discover more about our trusted plumbing services and if you have any queries simply reach out for friendly and expert advice from your local Drain Doctor team.



Drain Survey

Drainage issues, including blocked chambers, require investigation and our drain inspection cameras and CCTV service is the first step towards resolving the problem. Our engineers will send a specialist camera into the drain to conduct a CCTV inspection and locate the leak, blockage or damage before compiling a report on the next steps.



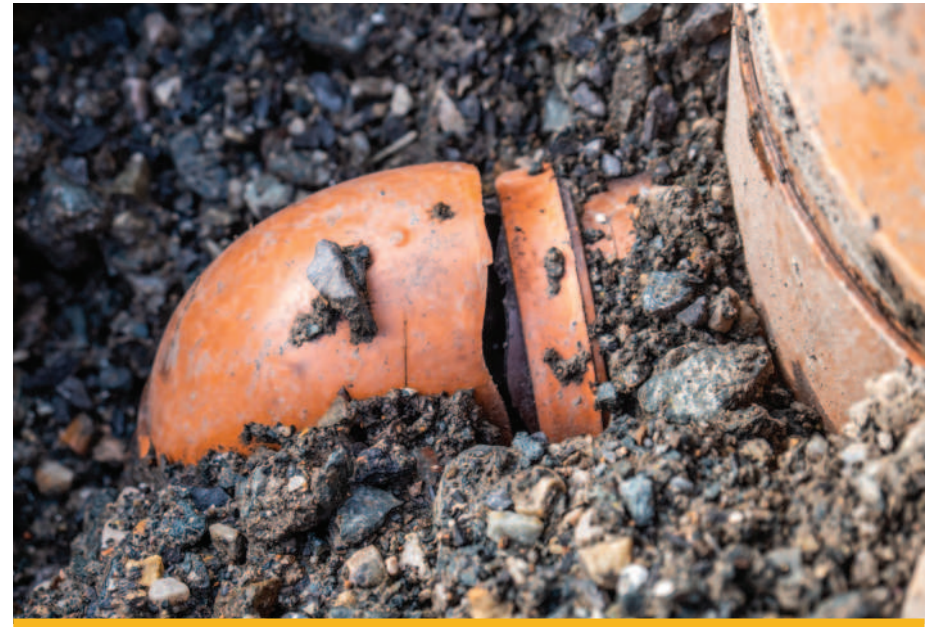
Pre-Purchase Survey

Our commercial CCTV drain survey involves a drain inspection to investigate the state of the drainage and sewage network before the purchase of a property. Landlords also utilise our CCTV surveys ahead of letting a property to make sure the drains are in good shape for the tenant and to prevent disputes later down the line.



Pre-Build Survey

Commercial clients are able to rely on Drain Doctor to deliver comprehensive pre-build drainage surveys using our CCTV equipment and expertise ahead of building work. We interpret the footage and report back ready for our clients to proceed with confidence.





CCTV for Guttering

Drain Doctor customers are able to view footage of cleaned gutters from the CCTV camera built onto the boom used to remove debris. We use the CCTV to highlight any maintenance issues so we can fix them and get the guttering working correctly, helping to protect your property.



Drainage Mapping

We curate maps of drains and sewers for commercial clients to help them understand the infrastructure of a drainage system and who is responsible for different areas. We deliver detailed drain analysis using our professional CCTV equipment to survey and map drainage pipes and sewage networks; in some circumstances, we may also recommend a 3D drainage survey.



Specialist CCTV Survey for Subsidence Report

A CCTV drain camera survey is essential if a property has a subsidence issue. A thorough drain inspection will check the infrastructure and identify if the drainage is causing any issues. Leaking drain systems may be the cause of subsidence and a CCTV inspection will help discover if this is the case.



Flood Investigation

Drain Doctor engineers use CCTV technology to help establish the cause of a flood and to trace back to the exact source of the problem. Using advanced CCTV drainage camera systems, we identify the issue and put together a plan to resolve it quickly and efficiently.





**“All engineers professionally
trained and accredited”**



Key Accounts

We provide local, professional commercial drainage and plumbing solutions.

We can deliver a fully managed solution for all drainage and plumbing needs with 24-hour support available, 365 days of the year. We are ready and available as and when you require assistance. With a fully trained team providing nationwide coverage, you can rely on us.

Commercial Plumbing & Drainage Key Accounts

From leaking taps to blocked drains, flood prevention to planned maintenance, Drain Doctor is here to help.



Services

Our commercial drainage and plumbing services are ideal for business owners and facility management companies. We address common plumbing issues such as blocked toilets, no hot water and leaks, right through to gutter maintenance, CCTV drain surveys and unblocking stubborn drains.



24/7 – 365

We provide around the clock support to our key account customers. Drain Doctor is a national company; however, with multiple locations, strong UK coverage, we provide a local and personal service, with quick response times to help our customers in their moment of need.



Guarantee

We offer a service guarantee so you can rest assured that we will be available whenever you need us. As drainage and plumbing problems can occur at any moment, we are available 24/7, evenings, weekends, or the middle of the night. Blocked or broken drains are unpleasant and troublesome, but with support from Drain Doctor, you need not worry.





Our People

Drain Doctor offers much more than 'just' plumbing and drainage assistance. When a customer has a problem, 'we fix it once, fix it right, fix it forever, fix it now!' Our people are dedicated, skilled and fully certified, and we pride ourselves on delivering a comprehensive service to all our customers.



Personalised Contracts

In our experience, the requirements of our clients are rarely the same. We offer personalised commercial plumbing and drainage contracts. For some of our customers having access to all of our services is imperative, whereas for others, minimal maintenance might be all they require.



Reporting

Reporting is an integral part of the Drain Doctor package. Should you require PPM work, we will report on all of the work completed and highlight areas where additional maintenance is required. We also work closely with our partners to understand their expectations and aim to surpass all KPIs.

**“Fast response,
friendly service”**



Drain Doctor
Drainage & Plumbing Services

0800 70 71 72
draindoctor.co.uk

Drain Doctor

CE20 YPR



KT20 4TK



PPM

We provide local, professional commercial PPM solutions.

Avoid drainage and plumbing problems with a programme of planned preventative maintenance, keeping the property infrastructure in great condition. A blocked drain, leaking gutters or poor drainage can cause significant problems and time-consuming repairs, not to mention it could lead to business disruption. Be prepared by arranging a bespoke PPM agreement with Drain Doctor that aligns with your business requirements.

PPM/Maintenance Services

Minimise drainage disruption and reduce risk with a preventive maintenance schedule.



Drainage

Drainage problems can escalate quickly, causing damage to walls, floors while also creating mould and electrical faults. Routine checks of drainage infrastructure will give you the knowledge that the drains are in great condition, safeguarding the health and safety of employees, residents or visitors to the property.



Plumbing

Plumbing preventative maintenance ensures the pipework in a building is looked after, including toilet and urinal pipes. Meet health and safety legislation, manage property infrastructure, eradicate downtime, and enjoy the peace of mind that comes with plumbing PPM.



FOGs (Fat, Oil & Grease)

Modern commercial kitchens are required to utilise a grease trap in order to prevent FOG's entering the wastewater system and help to eliminate 'fatbergs' in the sewage networks. Drain Doctor supplies, installs and maintains grease trap solutions in a way which suits the requirements of your business.





Maintenance

Are you looking for an all in one drainage maintenance service? Drain Doctor designs and implements PPM programmes for clients to manage pipework, internal and external drains, guttering, septic tanks, sewage treatment plants and soakaways, providing clients with effective professional solutions.



Septic Tanks & Treatment Plants

Managing sewage correctly is imperative, with the periodic removal of waste solids critical to enable a septic tank to function efficiently. Our engineers make repairs to septic tanks and the accompanying drainage systems to prevent blockages and odour issues.



Flooding

Clean water and wastewater pumps are becoming more critical than ever, with increased flooding throughout the UK every winter. For businesses and residential properties, maintaining pumps and anti-flood valves is imperative so that they are reliable when it matters most.



Guttering

A regular gutter clearing service reduces the likelihood of damage. Emptying gutters of leaves and debris prevents more significant issues with the surrounding downspouts, roof and wider property. Frequent inspection will leave the building prepared to handle the worst of the weather and allow us to make immediate repairs if required.



**“Over 25 years’ experience,
our local engineers are
trusted partners”**





**Specialist
Services**

We provide local, professional specialist drainage and plumbing services.

With over 25 years of experience, Drain Doctor offers specialist drainage and plumbing services to commercial clients. Our engineers work quickly, efficiently and provide PPM services to keep on top of the maintenance and upkeep of drainage infrastructure for businesses, commercial property owners and facility managers. Talk to us today about rainwater harvesting, large-diameter CCTV surveys and more.

Take a look at our range of specialist services and get in touch for friendly, expert assistance from our team.



Tanker Services

Not every commercial client has straightforward drainage and sewage infrastructure, which is why Drain Doctor offers a range of tanker services including septic tank emptying, installation and maintenance. Tap into our impartial advice and industry-leading expertise.



Floods

Flooding and extreme leaks can cause vast amounts of damage, but with emergency support just a call away and Drain Doctor specialists located throughout the UK, we can come to the rescue. We also deliver preventative measures such as anti-flood valves and early warning systems to help prevent flooding disasters.



Large Diameter CCTV Surveys

At Drain Doctor we invest in state of the art CCTV equipment to help deliver commercial clients an effective service which extends to large diameter CCTV surveys, including major sewers, allowing us to find and resolve drainage issues and understand the infrastructure underneath a property.



3D Drain Survey

3D drain surveys enable us to identify issues in drainage systems without having to excavate the ground around it, saving our clients significant time and disruption. Using specialist cameras to examine drain and sewer pipes, we can provide a 3D scan of any wastewater system. Our drainage engineers accurately map the locations of each inspection chamber, and the data is then used to produce a detailed 3D report.





Gutter Cleaning

Whether you require a regular or one-off commercial gutter cleaning service, the Drain Doctor team are on hand to keep your guttering in top condition. Reduce the risk of long-term damage to gutters, downspouts and the surrounding roofing with a professional clean. With CCTV footage of your guttering, we don't miss a thing, and you'll be able to see everything is clear.



Pump Maintenance and Installation

Our professional and highly trained team are experienced in the installation and maintenance of all types of clean water and wastewater pumping systems. Don't let a burst pipe hold your business back, get back to work ASAP with a reliable water pump service from Drain Doctor.



Rain Water Harvesting

We help commercial clients explore the potential environmental and economic benefits of rainwater harvesting. Reduce your water bill and the amount you rely on the domestic mains with the installation of a rainwater harvesting system. Explore the possibilities and environmental benefits with Drain Doctor.

**“Call 24 hours a day,
365 days a year”**



Why People Choose Drain Doctor

Our fully trained engineers are prompt and reliable, with the expertise to diagnose and fix a wide range of residential and commercial drainage issues. Just a call away and equipped with state of the art equipment, we'll get things moving quickly and efficiently whether it's a quick fix or something more complex.

No matter the size of your plumbing or drainage issue, your local Drain Doctor engineers are on call 24 hours a day, 365 days a year to provide reliable maintenance, repairs and installation.



Our Approach

Your local Drain Doctor engineer is just a phone call away.

Available 24/7, 365 days a year, we offer free callouts and quotes for prompt and reliable plumbing and drainage services.

- 1 CONTACT US**
Speak to your local engineer any time, day or night.
- 2 NO CALL OUT FEE**
We'll come out to you straight away.
- 3 QUOTE**
We'll evaluate the problem and provide a quote.
- 4 WORK BEGINS**
We can start the work there and then.

Your local Drain Doctor

Black Country, South Staffs & North Birmingham

Unit 2a, Plant Lane Business Park, Plant Lane, Burntwood, WS7 3GN

01922 460862

Covering Cannock, Lichfield, Tamworth, Wolverhampton, Walsall, Bridgnorth, Stourbridge, Oldbury, West Bromwich, Dudley and Sutton Coldfield.



[EMAIL US](#)

Accreditations



Majority of locations hold all accreditations, check with the Regional Director for more information.



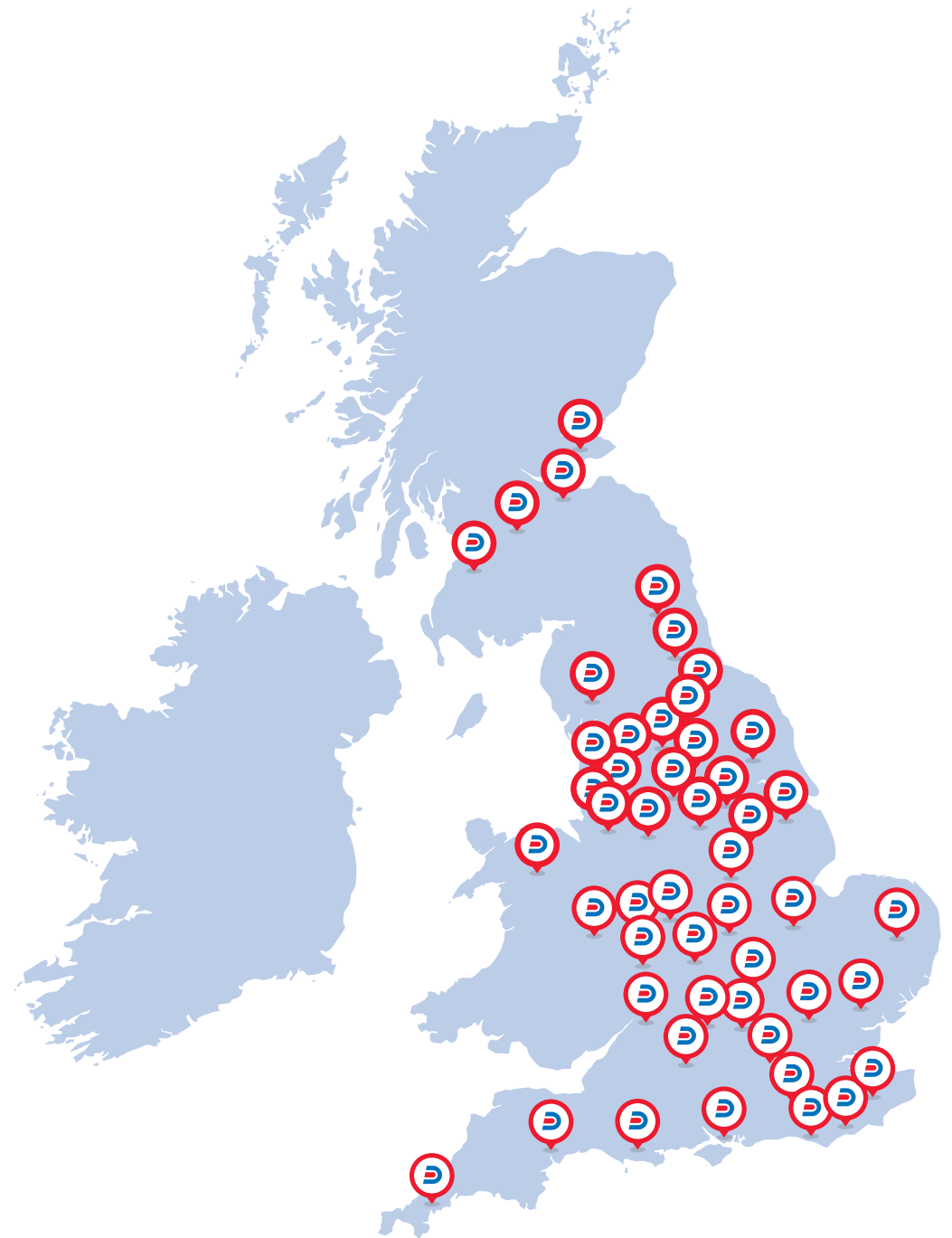
110
TECHNICIANS



100
RESPONSE
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65
LOCATIONS



For National Enquiries

0808 3019 706

www.draindoctor.co.uk



Unit 2a, Plant Lane Business Park, Plant Lane, Burntwood, WS7 3GN

01922 460862

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