# Christmas Survival Guide 2016















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# Welcome to our Christmas Survival Guide

Dear All,

Welcome to this edition of the Christmas Survival Guide.

Merry Christmas and Happy New Year!

We have put together some information to assist you over the festive period.



When you need support in an emotional or mental health crisis





**NHS DIRECT** (for referral & direct advice on health)

Call this 24-hour free service on: 111

**SAMARITANS** Available 24 hours a day to provide confidential emotional support for people who are experiencing feelings of distress, despair or suicidal thoughts.

National helpline: **116 123** (free call) or email **jo@samaritans.org** 

Leatherhead & Mid Surrey Samaritans: 7 Church Road, Leatherhead: 01372 375555

North West Surrey Samaritans: Ledger Drive, Addlestone KT15 1AT

01932 844444

East Surrey SamaritansJohn Williams House 4b High StreetReigateSurrey RH2 9AY01737 248 444

**SANELINE** (mental health support line) Open daily 6pm—11pm Tel: **0300 304 7000** 

#### SURREY AND BORDERS NHS FOUNDATION TRUST

Out of hours Crisis Line for people with mental health problems

Open 5pm until 9am Monday to Friday and 24hrs at weekends including bank holidays, call **0300 456 83 42** 

#### **CITIZENS ADVICE BUREAU**

https://www.citizensadvice.org.uk/

#### DOMESTIC VIOLENCE

National Domestic Violence Support Helpline: 24 hours a day - 0808 2000 247

Surrey Domestic Abuse Helpline—YourSanctuary—01483 776822



## Surrey & Borders Community Mental Health Recovery Services (CMHRS)

Elmbridge—020 8783 3950 Epsom/Ewell and Banstead CMHRS— 01372 204000 Guildford CMHRS - 01483 443551 Mole Valley CMHRS— 01306 502400 Reigate & Banstead CMHRS— 01737 272301 Runnymede CMHRS— 01932 723392 Spelthorne CMHRS— 01932 794 848 Surrey Heath CMHRS — 01276 605522 Tandridge CMHRS — 01883 385481 Waverley CMHRS — 01483 528100 Woking CMHRS — 01483 756318

## Pharmacy opening times

This is a link to the opening times for pharmacies across

Surrey over the Christmas period.

http://www.surreydownsccg.nhs.uk/christmas

## **Substance Misuse Services**

Surrey & Borders i-Access Team Open 9am– 5pm, Mon - Fri 0300 222 5932

## Talk To Frank

24 hour drug and alcohol helpline 0300 123 6600

## Catalyst

Surrey-wide support

01483 590150

## Surrey Drug & Alcohol Care

24 hour helpline

0808 802 5000

## NHS

# **Mental health Safe Havens**

#### Safe places for evening and weekend mental health support

If you're looking for urgent face-to-face mental health support outside normal working hours, Safe Haven is here for you.

Get expert help and advice and meet others with lived experience of mental ill-health in a safe, relaxed and friendly environment.

You can talk as much or as little as you want. If you prefer, you can just sit with us and have a drink. Whatever support you need we are here to help you - whether you are at crisis point yourself, seeking support as a carer or for someone you know.

Come along and see us: you can drop-in to any of our six Safe Havens in Surrey and NE Hants and you don't have to book an appointment.



#### Where to find us

Epsom The Larches, 44 Waterloo Road, Epsom, KT19 8EX	We're open: 365 days per year: 6-11pm
Guildford Oakleaf Enterprise, 101 Walnut Tree Close, Guildford, GU1 4UQ	
Redhill Wingfield Resource Centre, St Annes Drive (off Noke Drive) Redhill, RH1 1AU	
Aldershot The Wellbeing Centre, 121-123 Victoria Road, Aldershot, GU11 1JW Woking The Prop, 30 Goldsworth Road, Woking, GU21 6JT	We're open: Monday - Friday: 6-11pm Weekends and bank holidays: 12.30-11pm
Camberley Welcome Project, 147 London Road, Camberley, GU15 3JY	We're open: Mondays: 6-11pm Fridays: 6-11pm (including bank holidays)

#### A partnership between:









Surrey and Borders Partnership NHS Foundation Trust Surrey Community Connections Providers and Surrey and North East Hampshire's Six NHS Clinical Commissioning Groups

## **Christmas Day lunches and Drop in**

## <u>services</u>

## **Epsom and Ewell and Mole Valley**

**The Meeting Room** Leatherhead. Contact Graham Peddie 01372 373803 The Lunch is held in Fetcham Village Hall

**Epsom Methodist Church** . Contact Tony Blakeburn 07722617826

**Churches together in Ewell** are hosting a Christmas Day lunch at Ruxley Church, Ruxley Lane, Ewell. contact them at Christmas.dinner@dsl.pipex.com or tel: 0208 393 3011 (evenings) 020 8397 7307 (day)

#### Waverley

#### The Haslemere Christmas Lunch

is being held at Haslewey Community Centre, Weyhill, Haslemere. This is a free event and all are welcome. Pre-booking is essential for both meal and transport. Email: haslemerechristmaslunch@gmail.com

**The Baptist Church in Ewhurst** will be hosting the Village Christmas Day Lunch, 12.15 for 12.30. contact Simon Bodington, Minister, Ewhurst Baptist Church email: simon\_bodington@yahoo.co.uk tel: 01483 495426 The Street, Ewhurst, Surrey,GU6 7QA

## **Churches Together in Godalming** Christmas Day Lunch at the Baptist Church

Church Office tel : 01483 422105 email: gwenwheatman@hotmail.co.uk Godalming Baptist Church, Queen Street, Godalming, GU7 1BA www.godalmingbaptistchurch.org.uk

## Elmbridge

**St Andrew's Cobham** is again running, in partnership with Waitrose and Cobham Food Bank, a Christmas Day Lunch from 12 noon on Christmas Day, please contact them to book a place. For more information please contact: Parish Office, Church Gate House, Downside Bridge Road, Cobham KT11 3EJ, Tel: 01932 867883 parishoffice@standrewscobham.org.uk

**St John's West, Cobham**, are holding a Community Christmas Lunch on Christmas Day. Please email

christmaslunch@stjohnswestbyfleet.org.uk or contact the Parish Office on 01932 342263 for further information or to express an interest in attending.

## Woking

**Moorcroft Day Centre** in Woking GU22 9LY, are hosting a free traditional Christmas lunch, for older people who are on their own at

Christmas Guest booking required. Transport may be possible For bookings and further enquiries please contact : anneroberts3@ntlworld.com tel: 01932 403292

## Guildford

**Footsteps drop-in centre** is open on Christmas Day in Guildford Town Centre at Beverley Hall in Haydon Place. Their aim is to help homeless and needy people in and around Guildford. They open for coffee and mince pies from 10.30 am and serve a meal at 12.30pm, closing at 3pm. There is no need to pre-book.

Beverley Hall Community Centre, 71 Haydon Place Guildford, GU1 4ND email: info@footsteps.org.uk

**New Life Baptist Church** in Guildford are holding a Christmas Meal at 12pm in their Refresh Café, Railton Road, GU2 9LX Booking is essential, so please call tel: 07422 521467

**Salvation Army** Will have their normal drop in on Friday 23rd and 30th of December but not at any other time. They will be closed, apart from these Fridays, over the Christmas period. Woodbridge Road, Guildford GU1 4QQ

email: guildford@salvationarmy.org.uk tel: 01483 506763 or 01483 575 128

**Compton Village Hall,** Compton, GU3 1EG: are hosting a free

traditional Christmas Lunch. For more information please contact:

patriciaburnett1@aol.com tel: 07786 856440

**Canterbury Care Centre** (mental health drop in centre) Church House, 23 Waterden Road, Guildford, GU1 2AZ tel 01483 577020, e mail: canterburycarecentre@yahoo.cco.uk No booking required—all welcome

Open Mondays: 9.30am-3pm, Thursdays and Fridays: 9.30am-1pm Monday 26th Dec Closed. Thursday 29th social drop in 10am –12 noon Friday 30th Dec-social drop in 10am –12 noon Monday 2nd Jan social drop in 10am-12 noon

## **Reigate and Banstead**

**Banstead Methodist Church together with The United Church of St Mark (Tattenham Corner)** Christmas Day lunch. There will be no charge. Contacts: Janet Willock, The United Church of St. Mark, St Marks Road, Tel (01737) 353138 or Sara Watkins, Banstead Methodist Church, The Drive, Tel (01737) 359056

## Runnymede

**The Village Centre**, **Englefield Green** is again providing a Christmas lunch on 25th December at 1pm . For more details or to book Jayne Watson, Centre Manager, The Village Centre, Victoria Street, Englefield Green, TW20 0QX tel: 01784 471110 email: villagecentremenager@gmail.com

**Egham St John's Church** The St John's Christmas Kitchen Virginia Lodge, Station Road, Egham (opposite the Station) will be open from 10am to 2pm on the Monday to Saturday 19th-24th Dec with hot drinks and a hot meal being served. They will also be open for lunch on Christmas Day and Boxing Day between 12 noon and 3pm. Please contact Lesley Pocock if you wish to join them for lunch on Christmas Day or Boxing Day or are interested in volunteering. mob 07833307629 email: lesleypocock@aol.com

## Spelthorne

**Richmond Fellowship North West Surrey.** Free Christmas Day Dinner. Greenco Centre, Shepperton. Organised by Churches and Community of Shepperton. Contact Caroline Tel 01932 247255 Mob: 07775 901035. <u>Carolinebutton2006@yahoo.co.uk</u>

## Hampshire

**St Peter's Church, Farnborough** Christmas Day lunch for anyone no charge. To book a place contact Elizabeth Lowden on 01252 543081.

**St John's Church, Cove** are having a Christmas lunch at St John's Hall for those who would otherwise be on their own. The lunch starts at 12.30pm. For further info Chris Cornwell tel: 01252 843251 email: over55forum@yahoo.co.uk

**Victoria Hall**, Hartley Wintney RG27 8RE is hosting a Traditional Christmas lunch for all ages in the Community hall. To find out more or to book a place please contact Sally Brett on 07538 109256. Please note the Closing date 20 December 2016

**Churches Together in Fleet,** supported by Fleet Town Council, are organising a lunch for people from Fleet or Church Crookham on Christmas Day .Please contact: Revd Carol Dunk 01252 444872

**The Vine Centre, Aldershot** is a Christian charity for homeless and vulnerable people and will be open on Christmas Day between 11-3 for lunch, chat, games and relaxation. Last year, their services were accessed over 8,000 times, they welcome visits so do get in touch. 22nd Dec - Christmas Lunch 23rd Dec - Christmas Buffet 25th Dec - 11-3pm Lunch and entertainment for clients

## Community Connections providers Epsom and Ewell and Mole Valley



## **The Crescent Centre**

23 The Crescent Leatherhead Surrey, KT22 8DY Phone: 01372 375400 Fax: 01372 372349 Text: 07929 024 722 E-mail: info@maryfrancestrust.org.uk Website: www.maryfrancestrust.org.uk

The office is closed from 24th to 27th December (inclusive) and on Monday 2nd January, 2017

Office Open 28th, 29th and 30th December 10-2.30pm Café open 28th and 30th December 11-2pm

## **Brickfield Centre**

Portland Place Epsom KT17 1DL Closed Monday 26th December to Monday 2nd January inclusive

## Safe Haven

The Larches 44 Waterloo Road Epsom Surrey KT19 8EX



6-11pm every evening

a safe, calm and friendly welcome for people and carers in need of emotional and mental health support





## **Community Connections providers**

REIGATE

## **East Surrey**

## East Surrey Community Connections and Employment Service

Closed  $23^{rd}$  December and  $30^{th}$  January from 12.30 - 5.00pm Closed all day  $26^{th}$ ,  $27^{th}$  December and  $2^{nd}$  January

Open 28<sup>th</sup>, 29<sup>th</sup> all day and until 12.30 on the 30<sup>th</sup>. Usual opening hours from the 3<sup>rd</sup> of January

01737 771282 , SMS 07770 890245, Wingfield Resource Centre, St Anne's Drive, Redhill, RH1 1AU

#### Art Matters

Closed from 1pm on the 23<sup>rd</sup> December until 2<sup>nd</sup> January. Usual opening hours from Tuesday 3<sup>rd</sup> January.

Any queries during this period can be directed to East Surrey Community Connections

#### Redhill Safe Haven

Open 6pm to 11pm every evening through the Christmas period

Wingfield Resource Centre, St Anne's Drive, Redhill, RH1 1AU

#### ESDAS

Closed 23<sup>rd</sup> December from 12.30pm

Closed all day 26<sup>th</sup>, 27<sup>th</sup> December and 2<sup>nd</sup> January

Open on 28<sup>th</sup>, 29<sup>th</sup> and 30<sup>th</sup> December. Usual opening hours from 3<sup>rd</sup> January

01737 771350 SMS 07860 039720 National 24 hour Domestic Violence Support Helpline - 0808 2000 247

#### **Reigate Stepping Stones**

Open 10.30 to 1.30 on Tuesdays and Thursdays except on 27<sup>th</sup> December when the

Service is closed.

South Park Constitutional Club, 28-30 Smith Road, South Park, Reigate, RH2 8HJ

#### Old Moat

Closed 25<sup>th</sup> December, 26<sup>th</sup> December, 1<sup>st</sup> January Closed from 12pm on 5<sup>th</sup> January Garden open until 4pm and Café until 3pm (serving food until 2, hot drinks until 2.30) on Saturday, 24<sup>th</sup> December.

Garden open until 4pm and Café until 3pm (serving food until 2, hot drinks until 2.30) on Saturday 24<sup>th</sup> December





# **Community Connections provider**

## **Runnymede & Spelthorne**

Closed  $23^{rd}$  /  $30^{th}$  December from 1.00 pm Closed  $24^{th}$   $25^{th}$   $26^{th}$   $27^{th}$  December /  $1^{st}$   $2^{nd}$  January.

Open  $28^{th}$   $29^{th}$  9.00 am 5.00 pm.  $3^{rd}$  January 2017 9.00 am -5.00 pm. Usual hours from this date.

Office Tel No: 01932 910942 SMS 07786191199

Laser House, 75 -79 Guildford Street, Chertsey, Surrey, KT16 9AS

# Community Connections provider Elmbridge

WWAG:Wellness With a Goal

is closed from Friday 24th December

until Monday 2nd January inclusive



# Community Connections providers Woking



Depression & Anxiety Support • Wellbeing Groups Eating Disorder Support • Carers Groups Postnatal Depression Support Walking for Health • Social & Drop In Groups Young Persons Group (18-25) • Mindfulness Safe Haven Crisis support

# 01483 757461

info@cornerhousewoking.org.uk www.cornerhousewoking.org.uk

SMS Text 07902 426961

CornerHouse 2 Courtenay Road Woking GU21 5HQ



CornerHouseWoking @CHWoking Office closed 24th Dec to 2nd January. Reopens on 3rd January 2017.

Some groups running between Christmas & New Year.

> Contact us for details

## Woking Safe Haven

Open 365 days a year, the Woking Safe Haven offers a safe, calm and friendly welcome for people and carers in need of emotional and mental health support

#### Monday-Friday 6pm - 11pm Weekends and Bank Holidays 12:30pm - 11pm

Including over the festive period:

- Saturday 24th December
- Sunday 25th December
- Monday 26th December
- Tuesday 27th December
- Wednesday 28th December
- Thursday 29th December
- Friday 30th December
- Saturday 31st December
- Sunday 1st January
- Monday 2nd January

12:30pm - 11pm 12:30pm - 11pm 12:30pm - 11pm 12:30pm - 11pm 6pm - 11pm 6pm - 11pm 12:30pm - 11pm 12:30pm - 11pm 12:30pm - 11pm

The Prop, 30 Goldsworth Road, Woking GU21 6JT





North West Surrey Clinical Commissioning Group

CornerHouse

# Community Connections providers Guildford and Surrey Heath

## The Welcome Project Surrey Heath THEWELCOME

163 London Road

Camberley GU15 3JS

01276 409415

Normal opening hours: Monday to Friday 9am - 5pm

**Closed Monday 26<sup>th</sup> and Tuesday 27<sup>th</sup> December** 

## **Closed Monday 2<sup>nd</sup> January 2017**

www.welcomeprojectsurrey.co.uk

#### The Welcome Project Waverley

Queen Street

Godalming

GU7 1BA

01483 415950

Normal opening hours Monday to Friday 9am - 5pm

## **Closed Monday 26<sup>th</sup> and Tuesday 27<sup>th</sup> December**

## **Closed Monday 2<sup>nd</sup> January 2017**

www.welcomeprojectsurrey.co.uk

Catalyst – providing adult drug

and alcohol support in Surrey

14 Jenner Road

Guildford

GU1 3PL

01483 590 150

Normal opening hours Monday, Tuesday, Wednesday and Friday 9am – 5pm  $\,$ 

Thursday 9am – 7pm

Saturday 9am – 1pm

## Closed Monday 26<sup>th</sup> and Tuesday 27<sup>th</sup> December 2016

## **Closed Monday 2nd January 2017**

www.catalystsupport.org.uk



PROJECT

## **Oakleaf Enterprise Guildford**

101 Walnut Tree Close

Guildford

GU1 4UQ

01483 303649



will be closed for clients from Monday 19<sup>th</sup> December and open again on Tuesday 3<sup>rd</sup> January.

www.oakleaf-enterprise.org

# On a night out in Guildford town centre this Christmas?

Need treatment for non-emergency minor injuries?

# Visit our first aid point.

## Where

North Street, Guildford (Opposite the Friary Centre, near Guildford Bus Station, Nando's and Jamie's Italian)

## When

- Friday 16 December, 10pm to 4am
- Saturday 17 December, 10pm to 4am
- Friday 23 December, 10pm to 4am
- Saturday 31 December, 10pm to 4am



## Save A&E for those who really need it.

Always call 999 in an emergency

Provided in partnership by:





