## Your Best Salespeople



We've all been there - or know someone who has - where we've bought or attended something that hasn't lived up to the claims made about them by the marketing or sales messages.

This now means that consumers have never been as cynical and as sceptical as they are today. There's hundreds of adverts and marketing messages battling for attention every hour. This results in consumers simply not knowing whether your marketing message is hype and sales blurb, or whether it's honest and genuine.

This scepticism is the reason why reviews are one of the most powerful and effective weapons in your marketing arsenal, and why you simply can't afford to underestimate them. People expect you to say wonderful things about your own products and services. They've grown accustomed to the hype, the hard sell and the fluff and puff, and they no longer take what they read or hear at face value.

This may come as a shock to you but...

"People won't always believe what you say about your own business."

When your <u>customers</u> say it for you, though, people are much more trusting, and they are <u>much</u> more likely to engage with and believe what they hear.

Here's a big "rule" for any business:

"What others say about you is TEN TIMES more powerful than what you say about yourself"

This is why reviews are such an important part of your marketing. Local thebestof Eastbourne businesses know that they get a better response – always – when their customers speak for them which is why your customers will always be your best salespeople.

## With great reviews you'll be able to:

- Position yourself differently from your competitors
- Significantly boost your credibility
- Build a stronger connection with your customers

The fact is that most businesses are rubbish at using reviews – so when you do use 'em properly and have them coming in regularly, you stand out a mile.

If you want to know how to get more reviews effectively and consistently, then give **David a call** - **01323 406060** 



